

DOME CHARTERING

QUALITY MANUAL

Date	Title	Section
4 04 05	QUALITY MANUAL	All

QUALITY POLICY STATEMENT

The Company is committed to comply with all statutory and regulatory requirements that apply to chartering as brokers, and vessel operating as disponent owners.

It is striving to continually search for opportunities to improve both its systems and services, that are measured, and which will result in total customer satisfaction.

Quality objectives are reviewed on a regular basis to ensure that progress is monitored and any actions needed to achieve the objectives are done so in a timely manner.

The Mission Statement is prominently displayed as a means to communicate its contents to our employees.

The Quality Policy is an integral part of the Quality Management System and all employees are made aware of its meaning and intent during ISO training, review and internal auditing.

The Quality Policy will be reviewed during Management Review meeting to ensure its relevancy and need for improvement.

President